

# EASYPHERES SHIPPING POLICY



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## Thank you for your business.

Following are the terms and conditions that constitute our Shipping Policy.

### SHIPMENT PROCESSING TIME

- All orders are processed within 1-2 business days.
- Orders are neither shipped nor delivered on weekends or U.S. holidays.
- Instances of delay, such as those occurring due to high-volume orders, will result in notification to the customer.

### SHIPPING RATES AND DELIVERY ESTIMATES

- Shipping charges are calculated and displayed at checkout.
- We ship exclusively with United Parcel Service (UPS) and will accommodate Pre-Pay and Add or on your UPS account.

SHIPPING   CLASS OF SERVICE	DELIVERY TIME ESTIMATE	FOB POINT
UPS GROUND (Contiguous U.S. only)	3-5 BUSINESS DAYS	POWELL BUTTE, OR
UPS 2 <sup>ND</sup> DAY AIR (Contiguous U.S. only)	2 BUSINESS DAYS	POWELL BUTTE, OR
UPS NEXT DAY AIR (Contiguous U.S. only)	1 BUSINESS DAY	POWELL BUTTE, OR
UPS NEXT DAY AIR (Contiguous U.S. only)	1 BUSINESS DAY (EARLY AM)	POWELL BUTTE, OR
UPS WORLDWIDE EXPEDITED	DESTINATION LOCATION DEPENDENT	POWELL BUTTE, OR
UPS WORLDWIDE EXPRESS	DESTINATION LOCATION DEPENDENT	POWELL BUTTE, OR
UPS WORLDWIDE EXPRESS SAVER	DESTINATION LOCATION DEPENDENT	POWELL BUTTE, OR

### SHIPMENT TO P.O. BOXES AND APO/FPO ADDRESSES

- We currently do not offer shipping to P.O. Boxes or APO/FPO addresses.

### SHIPMENT CONFIRMATION AND ORDER TRACKING

- A Shipment Confirmation email with Tracking Numbers will be sent upon order shipment.
- Tracking Numbers will become active within 24 hours of email receipt.

### CUSTOMS, DUTIES, AND TAXES

- We do not assume responsibility for any applied customs or taxes.
- All fees imposed during or after shipping (tariffs, taxes, etc.) are the sole responsibility of the customer.

## DAMAGES

- We are not liable for any products damaged or lost during shipping.
- Orders received in damaged condition can be made known to the shipment carrier.
- Save all packaging materials and damaged goods prior to filing a claim with the shipment carrier.

## INTERNATIONAL SHIPPING POLICY

- We currently offer international shipping.

### DUTIES AND TAXES

- Customers are responsible for paying all duties, taxes, and other fees that are levied once your package reaches the country of destination.

### PACKAGE TRACKING

- International orders are shipped via UPS and will be delivered by its carriers or its affiliates.
- When your order ships from our warehouse, we send you a shipping confirmation email, including your tracking number.
- To track your package, simply enter your tracking number at [UPS.com](https://www.ups.com).

### PACKAGE REFUSAL

If your package cannot be delivered, is unclaimed, or is refused, you are responsible for the following:

- Original and return shipping costs
- Duties, taxes, and other customs charges that are incurred on the package for both the original and return shipments
- The amount of these charges will be subtracted from your merchandise refund.

### RESTRICTION

- Orders shipping internationally have a minimum merchandise subtotal purchase amount of \$100.

## RETURNS POLICY

- Items returned must be in their original state.
- FINAL SALE items are non-returnable and non-refundable.
- We will offer exchange for mis ordered or defective products at no charge.