

EasySpheres - RETURN POLICY



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VERSION NO.	1.01

Thank you for your business.

Not satisfied with your purchase? We're here to help.

Following are the terms and conditions that constitute our Return Policy.

RETURNS

- Returns must be initiated within 30 days from the date you received your purchase.
- Items must be in their original state and condition and in the original packaging.
- Include any invoice, packing slip, or proof of purchase.
- Please allow 10-15 business days for the processing of returned items after receipt.

REFUNDS

- Customers will be notified via email upon receipt of returned item.
- An additional email will be sent within 30 business days of receipt regarding the status of the return.
- It may take up to 10 days for a refund to post to the account utilized for purchase.
- A restocking fee of \$50.00 may be deducted from your total refunded amount for custom product.

SHIPPING AND HANDLING CHARGES

- Shipping charges applied to the original purchase are non-refundable.
- Shipping costs for returned items are the responsibility of the customer and are non-refundable.

EXCHANGES

- We currently do not offer exchanges.
- or–
- Exchanges may be processed for items of the same price. Additional fees may apply.

ADDITIONAL INFORMATION

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